The project delivered by the Prendos team – designers, project managers and quantity surveyors – was very successful from our perspective. They added value and were upfront in their approach, communicating well with the Body Corporate, owners and contractors and successfully pulling together the varied ideas.

Prendos kept us up to date with any project issues through regular reporting and attendance of PCGs. Risks were identified and managed through effective use of project management processes, and we were given options when necessary. Project costs were well controlled and reported on, and the cost to complete was accurate.

As project manager, Mark Helas was excellent and is a real asset to Prendos – 5 out of 5. He was open and honest with his communication, telling us what the tough bits were, and has a really good practical, considered style.

When it came to holding stakeholders to task to ensure deliverables were met in a timely fashion, we felt Mark was firmly in our corner. He effectively managed the consultants and contractor to adhere to the project programme, and when difficulties arose he handed them well. Mark was the glue in the project, and was valued and respected as a good manager by all involved.

Overall, I believe Prendos – led by Mark – delivered a well managed, successful project.

Chris Aiken, Chairman Body Corporate 322189